

# What others say about us

Our award winning serious injury team often receives words of thanks from our clients and their families. We are proud of the high service levels we provide and it is through our commitment and dedication to our clients that we have built our reputation for excellence. Below are just a few words from the people who matter, our clients:

*"I couldn't imagine there is another solicitors' firm out there like you with such knowledge and understanding of Spinal Cord Injury -you really know the situation."*

*What really makes a difference is that you talk about my case in a way I can understand.You take the worry out of dealing with the claim.*

*It feels like talking business as friends would.You talk to me on the same wavelength."*

**Chris Clarke**  
T3 Complete paraplegic

*"The empathy displayed throughout allowed me to actually get through all the difficulties of such a complex case...Fletchers listened and that mattered."*

**David Graham**

*"Ed helped us find a route through the tortuous legal minefield without hesitation and brought with him a wealth of experience through the professional team."*

**Peter Carr**  
Cambridge T6 paraplegic

*"Fletchers were able to get together a team of nationwide experts and make a very complicated job seem very straight forward, clear and easy for me to understand as an 'average Joe'"*

**Carl Leese**  
Paraplegic

*"In the early days we found the way you could relate to Nick so comforting - you could tell him the truth about obstacles he would come across in life...your insight, experience and knowledge set you apart."*

**Richard & Karen Wilson**  
Parents of Nick, T2 paraplegic

*"It's nice to meet people like you in life who made it personal to do the best for me rather than just doing your job."*

*Through your knowledge and background of spinal injuries you got a better deal for me than I could ever have imagined for which I will be eternally grateful."*

**Gary Smith**  
Portsmouth,  
T12 paraplegic

For many more testimonials from the team's spinal cord injured clients please visit [www.fletcherssolicitors.co.uk/spinal-cord-injury-claim/why-choose-us](http://www.fletcherssolicitors.co.uk/spinal-cord-injury-claim/why-choose-us)



**EXCEPTIONAL SUCCESSFUL INSPIRATIONAL**

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*"At a stressful and perhaps life changing time, you need experience and understanding. We provide exactly that: a professional, personal service with your case handled by the same solicitor from start to finish".*

*Ed Fletcher*

**Ed Fletcher LLB MA**  
Director



## Where it all began...

**Fletchers has a national reputation in dealing with motorbike accident claims.**

These accidents often result in devastating injuries with life changing consequences. With over 20 years experience of handling such claims we now have a proven expertise in all areas of serious injury litigation in particular spinal cord and brain injury claims.



Multiple Injuries

Brain Injuries

Fatalities

## Our Values

Fletchers Director Ed Fletcher has a unique insight into the needs of spinal cord injured people, having completely severed his spinal cord at T9/10 in 1999 in a motorcycle accident. Previously a Personal Injury solicitor, following his accident Ed took the decision to dedicate his working life to fighting solely for the seriously injured.

The empathy Ed has with his clients as he underwent rehabilitation in a specialist centre and lives day to day with spinal cord injury equips him to offer first hand understanding of the specific problems faced by those with such severe injuries.



Amputation

When we twin these attributes with procedural excellence an unparalleled service to our clients is delivered by the serious injuries team; Ed has spent the last 10 years developing a team who share his beliefs and are driven by a desire to achieve the very best outcome for our clients with serious injury.

The ultimate recognition of the quality of the serious injuries department was being awarded the most prestigious 'Team of the Year' award at the National Personal Injury Awards 2008.

## Our Approach

More than just lawyers, we look at ALL aspects of a person's claim. Our dedicated team of hand-picked experts ensures that all of our clients receive the best advice and support on important issues including; access to treatment, rehabilitation, aids and equipment, nursing care, domestic assistance, housing, transportation, technology and financial advice.

As our personal practice is morally driven, thanks to our insight and dedicated specialism, we often take on cases of those who have sustained serious injury - cases that other firms cannot. We appreciate the difference a successful compensation claim can make - or, as Paul Filbee a tetraplegic Wheelchair user from Hull put it "Fletchers did all they could for me, they fought for me when other solicitors wouldn't....I couldn't ask for anymore."



Spinal Cord Injuries

We offer free, no obligation initial advice to establish whether or not you have a claim. If you have, we will pursue it on a no-win-no-fee basis, your claim being dealt with by our award winning team who are members of:

- ? Law Society Personal Injury Panel
- ? The Spinal Injuries Association approved solicitors directory
- ? Headway - the brain injury association's solicitors directory
- ? The Association of Personal Injury Lawyers
- ? MASS (Motor Accident Solicitors Society)