

Serious Injury

Specialist legal expertise, rehabilitation and wellbeing support.



For the moments
that matter.

When life changes in a moment, you shouldn't face it alone.

A serious injury can turn life upside down. It affects your health, your independence, your work, your finances, your family life. In those first weeks and months, many of our clients feel overwhelmed, so many questions, worrying about the future, and unsure where to turn.

In those moments, expertise matters, care matters, and you and your family matter.

At Fletchers Solicitors, we guide people through some of the most difficult moments in their lives. We're here to listen, explain your options clearly, and support your family with care, clarity and commitment.

Our role is to help you secure the answers, support and provision you need – so you can focus on the moments that matter, now and in the future.



About us

Who we are

For over 40 years, we've helped people rebuild their lives after serious, life-changing injuries. We were founded on a simple belief: people who have been injured deserve expert support and someone who will stand up for them when it matters most.

Today, that belief still guides everything we do.

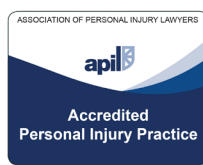
We're recognised as one of the UK's leading specialists in serious injury. But what sets us apart is how we work, combining legal expertise with practical rehabilitation and wellbeing support, so families can recover and rebuild with confidence for the moments that matter most.

We've supported hundreds of families and secured answers and financial outcomes of millions of pounds to provide for lifelong care, therapies and housing.

We are independently recognised as leaders in our field by The Legal 500, Chambers and Partners legal directories and The Times Best Law firms 2026 and accredited by APIL (Association of Personal Injury Lawyers) for the leading expertise and support we provide to clients.

But what matters most to us is how clients and families feel when they work with us. We are here to answer questions and to support you in difficult times.

You are in safe hands:



Why families trust us

Specialist serious injury expertise built over decades

Warm, empathetic support from your first call to final outcome

Strong partnerships with charities, therapists and case managers

A proven track record in the most complex cases

Dedicated in-house Rehabilitation and Wellbeing Team.

Our role is to give families the clarity, support and security they deserve – today and for the future.

Our approach

Expert guidance and care

Every client's journey is different. Some want answers. Some want accountability. Some want to rebuild their independence and secure their future. Others simply want clarity.

Whatever matters most to you is where we focus.

We take the time to listen, understand your priorities, and guide you with clear, honest advice.

You'll have a specialist team by your side, helping you make confident decisions at every stage. You'll always know what's happening, why it matters, and what comes next.

We don't just work on cases. Our focus is always on achieving the best possible outcome, not just in legal terms, but in what it means for your recovery, your independence, your family and your future.

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I cannot recommend this firm highly enough. From the very beginning, they were professional, supportive, and completely dedicated to my case.

They ultimately won my case, and I truly believe that was down to their expertise, attention to detail, and commitment to achieving the best possible outcome.

Daliborka,
Fletchers Solicitors' Client

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What to expect when you contact us

You don't need to have all the answers before you speak to us.

We'll keep things simple and clear from the start, guiding you through each step:

1

A free, confidential conversation

We listen to your story, understand what's happened, and explain your options clearly, so you know what happens and what comes next.

2

Early rehabilitation and wellbeing support

We'll help you access the right medical care, rehabilitation and practical support as early as possible, so your recovery is supported from the start, and you don't need to wait for your case to settle.

3

Building your case

We gather evidence, speak to experts, and work to understand the full impact of your injury on your life.

4

Securing early financial help

Where appropriate, we seek early financial interim payments to ease immediate pressures, so you can focus on what matters most – your recovery.

5

Working towards the right outcome

We take on the complexity, so you don't have to. We guide you through negotiations, settlement discussions or court proceedings if needed, always with your best interests at heart.

6

Supporting your future

Our involvement doesn't end at settlement. If needed, we can help you plan for long-term recovery, independence and security, including decisions around finances and personal welfare with Court of Protection specialists.

Supporting you after a serious injury

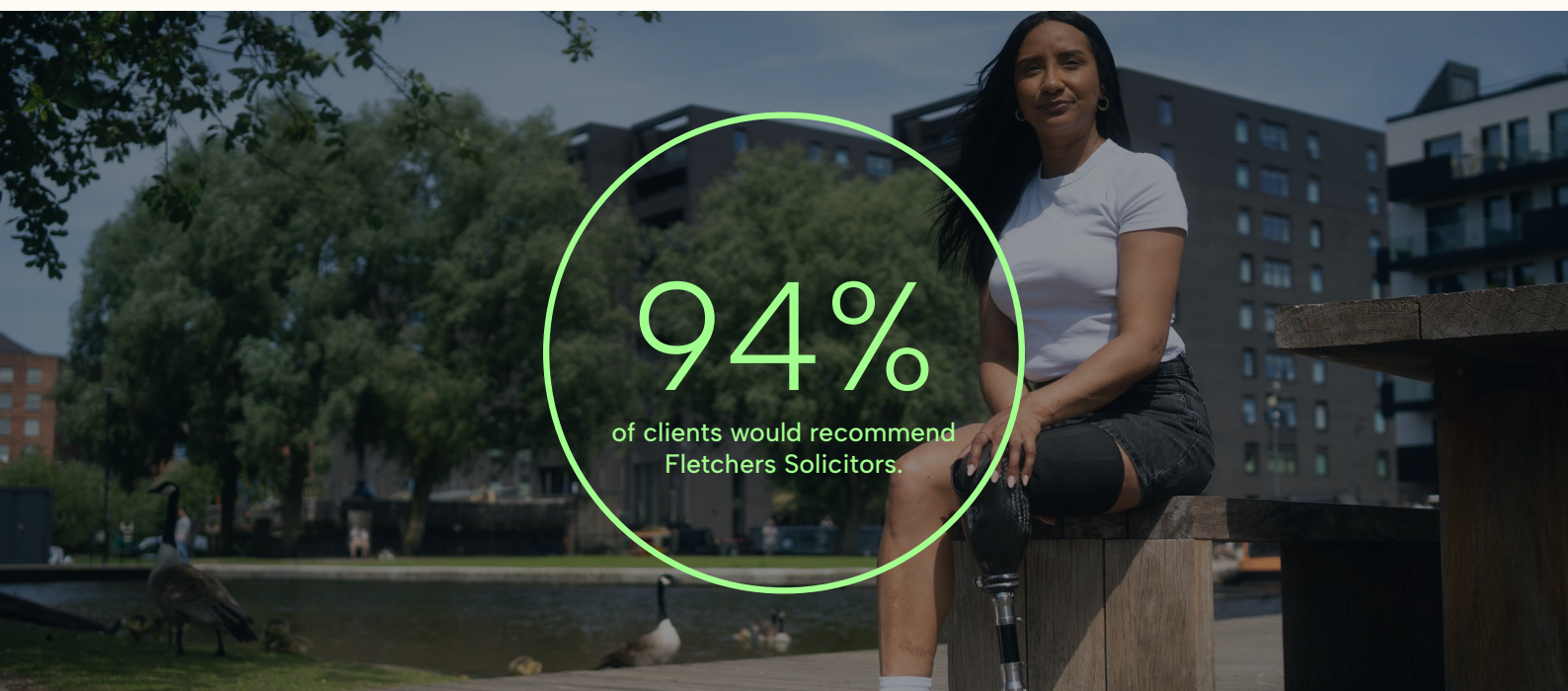
A serious injury can be life changing, affecting every aspect of daily life for both you and your family. Whether you are living with a brain injury, spinal cord injury, amputation or another complex condition, the impact can be physical, emotional, psychological and financial. We understand how wide-ranging these challenges can be and the importance of having the right support in place from the outset.

Our specialist team has extensive experience supporting clients with a wide range of injuries and conditions, including brain injuries, paraplegia, tetraplegia, cauda equina syndrome, amputations and other complex neurological or spinal conditions.

Each area has its own challenges. Our specialist teams are here to help you understand them and find the right way to help you move forward.

Whether your injury was caused by a serious road traffic collision, a fall, an accident at work or another traumatic event, we can help you access:

- Medical and neurological expertise
- Specialist rehabilitation and therapies
- Prosthetics and specialist amputation support
- Tailored care and support packages
- Emotional and psychological support
- Home adaptations, rehousing and specialist equipment
- Mobility and vehicle adaptations
- Support with returning to work
- Welfare, benefits, financial and long-term planning guidance
- Practical support to help maximise independence and quality of life.





Ian's Story

Ian, a former Army veteran and special needs teacher, was cycling home in December 2023 when he was hit by a van travelling at over 60mph. Ian suffered catastrophic injuries and has no memory of the collision, only waking up in hospital two days later to be told he could no longer use his legs. He sustained a punctured lung and a serious spinal fracture at T11–T12, leaving him paralysed from the waist down. In an instant, the life Ian knew and the moments that mattered most to him changed forever.

For Ian, what mattered was clear: his family, his independence, his students, and the ability to keep doing the things he loved. The impact of the injury was devastating for Ian and his family, and the uncertainty about the future was overwhelming.

Ian's wife came to us for support, guidance and help. We were able to provide early rehabilitation support, while our expert legal team helped secure the long-term care, financial security and stability the family urgently needed, allowing Ian to focus on rebuilding his life and the moments that mattered most to him.

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The message that I can give to others is that it takes more strength to reach out and ask for help than it does to carry on regardless on your own.

Thanks to Fletchers I have been able to recover as much as possible both mentally, physically and emotionally. Without their help I do not think I would have been able to do so. They have been vital in my recovery as a whole.

Ian

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Ian's recovery has been defined by determination and resilience. Supported by his family and inspired by the students he teaches, he has refused to give up. Step by step, he has rebuilt parts of the life that once felt out of reach.

Today, Ian has returned to cycling using a hand bike and completed a 100km ride around Yorkshire. He is also back in the classroom supporting his students and doing what he enjoys most. For Ian, these are more than milestones – they are the moments that matter.

Watch Ian talk about his recovery journey.

To watch Ian's story and understand how Fletchers has helped him recover and thrive, scan the QR code.



Rehabilitation and Wellbeing Team

Support that goes beyond compensation

Our dedicated in-house Rehabilitation & Wellbeing Team; made up of qualified health and welfare professionals, is one of the things that truly sets Fletchers Solicitors apart.

Their role is simple: They work alongside your legal team from day one, helping you access the right support, making life easier at a time when everything feels difficult.

They can help with:

- Early rehabilitation and treatment
- Case management and recovery planning
- Emotional and psychological support
- Welfare benefits advice
- Home adaptations and equipment
- Liaising with hospitals, schools, employers and local authorities
- Connecting you with charities and community support.

Their work changes lives, helping clients regain independence, confidence and stability when everything feels uncertain. Because the right outcome can help you rebuild your life in ways that truly matter.

Our in-house Rehabilitation and Wellbeing Team have supported over 300 clients in the last 18 months with rehabilitation and welfare support, focused on recovery and independence.

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When we met the Fletchers Team for the first time at the Spinal Unit, they were very professional, put our minds at ease and were very supportive and understood our fears. We just knew this was a company we wanted on our side.

Without the Fletchers team, rehabilitation team and learning how to rebuild our lives, we wouldn't be where we are today, ready to take the next step with confidence. We cannot thank the team enough for all the support through this traumatic time.

They are an outstanding company with the best calibre of people who go above and beyond.

Fletchers Solicitors' Client

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Court of Protection

What is the Court of Protection?

The Court of Protection is a specialist court that makes decisions for people who are unable to make certain decisions for themselves because they lack mental capacity. They protect vulnerable people and ensure decisions are made in their best interests.

The Court of Protection Team supports people who need help managing their finances after a serious injury.

They provide practical, professional support tailored to each client and their family. Working closely with you, they help manage financial affairs with care and compassion, giving peace of mind for the future.

Our Court of Protection Team are from EMG Solicitors, who are part of the Fletchers Group.

The team can support with:

- Managing compensation funds
- Benefit applications
- Buying or adapting property
- Employing support workers
- Investments and tax planning
- Day-to-day financial planning.

Our focus is on helping our clients live as independently and comfortably as possible, with long-term security in place.



Mark's Story

For Mark, life changed forever in 2015 when a catastrophic road collision left him with a traumatic brain injury. After five weeks in a coma, few expected Mark to survive; let alone rebuild his life.

But with sheer determination, and the right support around him, Mark began to defy the odds. Through early access to specialist rehabilitation, arranged by our team, Mark received the physiotherapy, medical care and expert guidance he needed to begin his recovery. Working hand in hand with our legal team, we helped to secure vital funding and coordinate the multidisciplinary support that made a lasting difference.

At the start of his journey, Mark lacked the mental capacity to manage his finances and affairs, so our Court of Protection team was also appointed as part of his legal team to safeguard his interests. After years of dedication and progress, he defied the odds by regaining capacity, a rare achievement, allowing our team to proudly step back. This is a great example of teams working together to help our clients.

Today, Mark continues to live life to the fullest. The moments that mattered to him were being able to support his daughter and enjoy his hobbies. He has returned to his passion for golf, proudly achieving a 10 handicap post-accident – something that once felt impossible. He's even discovered a new love for bowls, now competing at a high level.

Mark's story is one of resilience and teamwork – a reminder that with the right help at the right time, hope and progress can emerge from even the most life-changing of injuries and the moments that mattered to him could become a reality.

Watch Mark talk about his recovery journey.

To watch Mark's story and understand how Fletchers Solicitors has helped guide him through the legal process for the moments that matter most, scan the QR code.



Frequently asked questions

When you're dealing with the impact of a serious injury, it's natural to have lots of questions: about what happened, what can be done, and what the future might look like. We've answered some of the most common questions clients and families bring to us. Every situation is different, but this will give you a sense of what to expect and how we can help.

What types of serious injury claims do you handle?

We support people who have suffered life-changing injuries, including brain injuries, spinal injuries, amputations, severe orthopaedic injuries, and psychological trauma following incidents on the road, at work or in public places.

When should I contact a solicitor after an injury?

It's usually best to seek legal advice as soon as possible. Early support can help secure quicker access to rehabilitation and ensure you understand your options moving forward.

Will making a claim affect my medical treatment?

No. Your medical care and recovery will always come first. Our role is to support you in accessing the rehabilitation, care, and financial support you may need.

How much will it cost to make a claim?

Many serious injury claims are handled on a "No Win, No Fee" basis, meaning you won't usually pay legal fees if your claim is unsuccessful and our fees are paid from the other side and a capped amount of your damages. Your solicitor will explain funding clearly from the outset.

What compensation can help cover?

Compensation may help fund rehabilitation, specialist equipment, care costs, home adaptations, loss of earnings, therapies, and ongoing support for both you and your family.

How long does a serious injury claim take?

Every case is different. Some claims can be resolved relatively quickly, while more complex cases may take longer to ensure the full impact of the injury is properly understood.

Can I access rehabilitation before my claim settles?

Yes. We can help secure early rehabilitation support and interim payments to assist with treatment and recovery while the claim is ongoing.

What if I'm not sure whether I have a claim?

You can still speak to us for advice. A free initial conversation can help you understand your options with no obligation to proceed.

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The team at Fletchers Solicitors have been absolutely brilliant at navigating everything since our mother's life changing car accident. We couldn't have done it without them all. They have been extremely supportive throughout this journey. We have now got closure and the right result for Mum. They have been so good that we feel like they are part of our family and nothing is too much trouble.

I would highly recommend contacting the Fletchers team if anybody has a personal injury. We can't thank them enough for what they have done for our Mum.

Jonathan,
Fletchers Solicitors' Client

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Fletchers Foundation

We understand that not everybody has a valid legal resolution following a serious or life-changing injury. That's why we created a charitable organisation, Fletchers Foundation, with a view to support individuals who had no legal claim for their injury.

Through financial grants, the Foundation provides vital support to people whose lives have changed dramatically following injury, medical negligence or illness.

Grants can help cover the cost of physical and psychological rehabilitation, therapies, mobility aids such as wheelchairs, exercise equipment, activities, and other support that can make a positive difference and help people rebuild and thrive after serious injury.



Following a life-changing spinal cord injury caused by a fall, Helen faced significant challenges adapting to her new circumstances. As there was no legal liability or compensation available, she did not have the financial support needed to access equipment that could improve her independence and quality of life.

Using a standard non-motorised wheelchair provided by the NHS meant Helen's ability to access her community was severely limited. Through the support of Fletchers Foundation, Helen was provided with a motorised scooter, giving her greater independence and mobility.

With this renewed freedom, Helen was able to return to college, rejoin the gym, and begin volunteering with a spinal injury charity, helping her reconnect with her community and regain confidence in everyday life. Helen has also gone on to excel in para shooting, winning silver at a national shooting competition and earning a place in the Paralympic shooting training programme.

**Learn more about
Fletchers Foundation.**



Support beyond us

Working together to support your recovery

When you're facing the impact of a serious injury, legal advice is only one part of the picture. Many clients find strength, reassurance and practical help through charities and organisations dedicated to those who are seriously injured.

We're proud to work closely with leading charities and support organisations to ensure our clients, and their families, can access the very best support at every stage of recovery. As a trusted legal partner to several respected charities, and a trusted presence within major trauma networks, we have built strong relationships founded on expertise, trust and a shared commitment to helping people navigate the challenges of serious injury. Together, we provide expert guidance, practical support and trusted connections that help people rebuild their lives with confidence.

Here are some trusted organisations you may wish to reach out to:

Brain injury charities

Headway – the brain injury association

Support for adults living with brain injury and their families.

0808 800 2244
helpline@headway.org.uk

Child Brain Injury Trust (CBIT)

Specialist support for children and young people with brain injuries.

0303 303 2248
info@cbituk.org

Spinal injury charities

Spinal Injuries Association (SIA)

Practical, emotional and peer support for people with spinal cord injuries.

0800 980 0501
support@spinal.co.uk

Back Up Trust

Rebuilding confidence and independence after spinal cord injury.

020 8875 1805
admin@backuptrust.org.uk

Rooprai Spinal Trust

Helping individuals in the U.K, paralysed by spinal cord injury, to access life changing physiotherapy.

info@rstrust.com

Amputation charities

Amputation Foundation

Support, guidance and community for amputees and their families.

01744 808 850
support@amputationfoundation.org

Limbless Association

Practical and emotional support for people living with limb loss.

0800 644 0185
enquiries@limbless-association.org

Steel Bones

A community support network for people living with limb loss and limb difference.

03333 606930
hello@steelbone.co.uk

Road victim charities

Road Victims Trust

Support for those affected by death or life changing injuries resulting from road collisions.

01234 843345
enquiries@rvtrust.co.uk

Aftermath

Support for anyone affected by road traffic collisions in and around the Northwest of England.

0151 777 2562
support@aftermathsupport.org.uk

Brake

The National Road Victim Service is a free, professional support service for road victims run by Brake, supporting practical challenges and providing emotional support, from day one of the crash onwards.

0808 8000 401
help@brake.org.uk

SCARD

Support to the families and friends of those lost in road related incidents. From one-to-one counselling and emotional support to general questions.

0345 123 5542
info@scard.org.uk

Child medical transportation

Lia's Wings

We use aeroplanes to provide urgent medical transfers, ensuring that babies and children receive the vital treatment they need across the UK and internationally.

0300 140 9980
hello@lias-wings.org.uk



Next steps

When you're ready, we're here.

You don't need to have everything figured out before you speak to us. The first step is simply a conversation.

You can get in touch in a way that works for you by phone, online or in person.

What you can expect

- A free, confidential discussion
- Clear, honest advice
- Early access to rehabilitation support
- A team who puts your recovery first.

Contact us

Visit fletcherssolicitors.co.uk

or call us on 0330 008 1266

Rated **Excellent**



★ **Trustpilot**

